



TRICO
Electric Cooperative, Inc.

A Touchstone Energy® Cooperative



January 12, 2004

Mr. Richard Carter
Carter Affiliates, Inc.
715 N. Belvedere Ave.
Tucson, AZ 85711-1113

Dear Richard:

I would like to thank you for the work Carter Affiliates has done for Trico concerning our Spill Prevention and Countermeasure Plan. The plan was thorough and accurate and brought us into compliance with EPA regulations. The training session was greatly appreciated and gave us a better understanding of handling spills in ways to minimize the impact on our environment. You have also done an excellent job of handling the shipment of hundreds of scrap and PCB transformers and the disposal of thousands of gallons of used transformer oil. I look forward to working with you in the future as you continue to provide Trico with environmentally sound and cost effective solutions to our environmental issues.

Sincerely,

Bill Cook
Technical and System Reliability Supervisor